

Three Dimensions of Conflict Resolution

The Three Dimensions

1. Develop and practice behavioral skills.
2. Discover root causes.
3. See the big picture.

Develop and practice behavior skills.

1. Be a good listener.
2. Think before you speak.
3. Be slow to get angry.

Develop and practice behavior skills.

4. Before you criticize another, look at your own life.
5. When you see issues in another, seek to be a solution.
6. Attack the problem, not the person.

Develop and practice behavior skills.

7. Don't retaliate.
8. Honor the other even when the other doesn't deserve it.
9. Be proactive in serving and loving

James 1:19-20

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2. Think before you speak.
3. Be slow to get angry.

Matthew 7:1-5

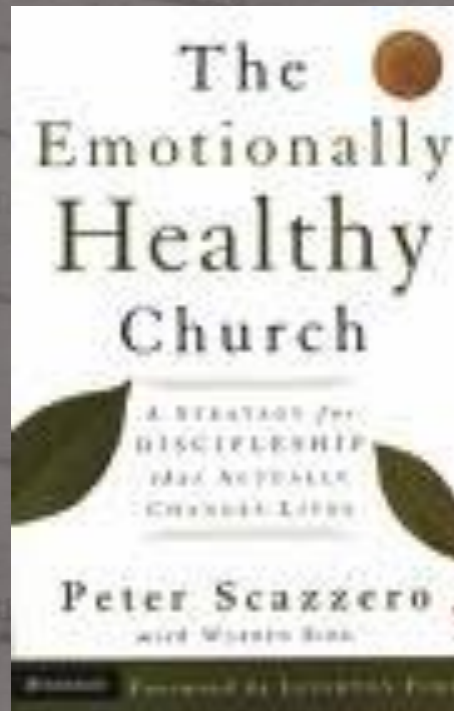
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1 Peter 3:8-9 & 1 Cor. 13

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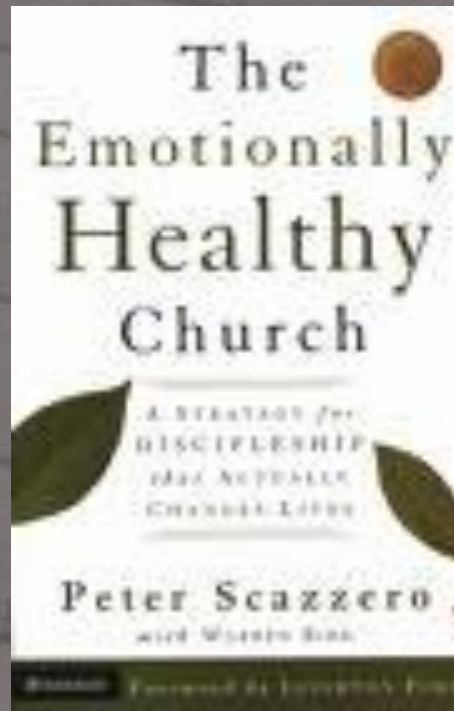
Discover Root Causes

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Look
beneath
the
surface.



Understand
how your
family
shaped you

See the Big Picture

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